

Under the provisions of the Competition and Markets Authority - Funerals Market Order 2021, we are required to display the following information:

<b>CREMATORIA PRICE INFORMATION</b>	
The information below gives the prices charged by crematoria within our local area:	
<b>Standard Fee Attended Service</b>	
<ul style="list-style-type: none"> <li>▪ Cheltenham Crematorium (Mon - Fri, 10am to 3pm)</li> <li>▪ Forest of Dean (10:30am to 4pm)</li> <li>▪ Gloucester Crematorium (Mon - Fri, 10am to 4pm)</li> <li>▪ Westerleigh Crematorium (Mon - Fri, 10am to 4pm)</li> </ul>	£950 £960 £936 £1,095
<b>Unattended Service</b>	
<ul style="list-style-type: none"> <li>▪ Cheltenham Crematorium</li> <li>▪ Forest of Dean</li> <li>▪ Gloucester Crematorium (Mon – Fri, 9am – 10am)</li> <li>▪ Westerleigh Crematorium</li> </ul>	£475 / £515 £450 £457 £475
<b>Reduced Fee Attended Service</b>	
<ul style="list-style-type: none"> <li>▪ Cheltenham Crematorium</li> <li>▪ Forest of Dean (Mon – Fri, 9:30am)</li> <li>▪ Gloucester Crematorium (Mon – Fri, 9am – 10am)</li> <li>▪ Westerleigh Crematorium (Mon – Fri, 8:30am - 9:45am)</li> </ul>	£685 £728 £457 £825

<b>TERMS OF BUSINESS</b>
<p>Our Terms of Business include the following:</p> <p>Following an initial arrangement meeting between yourselves and our funeral director, we will provide you with a written summary of the arrangements and an estimate of costs.</p> <p>We ask for ‘disbursements’ (third party costs that we pay on your behalf) to be paid before the funeral. The final funeral account will then be sent out within two weeks of the funeral service taking place. Assuming disbursements have already been paid as required, the outstanding payment will be for our professional fee and any extra or amended disbursements. We request payment of the invoice within 14-days.</p> <p><b>LATE PAYMENT</b></p> <p>We do understand that paying for a funeral is a significant expense. If you have any concerns about payment, we ask that you make us aware at the initial arrangement, so that we can discuss help and support.</p> <p>If full payment is not made by the due date (being 14-days from the date of invoice) the Company may charge interest to you on the overdue amount at the rate of 4% a year above the base lending rate of the Bank of England or Statutory Interest where applicable, which may change from time to time. The interest shall accrue on a daily basis from the due date until the date of actual payment of the overdue amount, whether before or after judgment. We may also recover (under clause 3) the cost of taking legal action to make you pay.</p> <p><b>PAYMENT METHODS</b></p> <p>We accept payment by cash, cheque (payable to: Allen-White Limited) or direct on-line.</p> <p style="text-align: center;">Lloyds Bank details: Allen-White Limited   Sort Code: 30-98-29   Account No: 01832238 Reference: Please use “DECEASED SURNAME” as payee reference</p> <p>Please inform us as soon as possible if a solicitor is dealing with payment of the account on your behalf.</p> <p><b>Important note:</b> Funeral expenses are legally classified as the “first charge on an estate” and consequently can be settled direct from the deceased’s funds PRIOR TO THE GRANT OF PROBATE. Simply present our account to the deceased’s bank or building society.</p>

#### **NATIONAL ASSOCIATION OF FUNERAL DIRECTORS' FUNERAL DIRECTOR CODE PRINCIPLES**

- 1) Act in the best interests of each client, and prospective client;
- 2) Provide the best possible level of care to bereaved people, keeping in mind the specific needs of each client and family;
- 3) Respect and maintain the dignity of deceased people in your care at all times;
- 4) Act transparently, with honesty and integrity;
- 5) Provide clients with full and fair information about services, products and associated prices;
- 6) Behave in a way that promotes and maintains public trust in their business, the funeral directing profession and related industries;
- 7) Comply with all legal and regulatory obligations and deal with their regulators in an open, timely and cooperative manner;
- 8) Run their business effectively and in accordance with proper governance and sound risk management principles;
- 9) Run their business in a way that encourages equality of opportunity and respect for diversity;
- 10) Run their business in a way that encourages a culture that values and welcomes both negative and positive feedback as a way of putting things right and continuously improving service; and
- 11) Conduct appropriate due diligence in relation to all third-party contractual relationships that have the potential to negatively impact clients.

#### **DISCLOSURE OF INTEREST**

The ultimate owner of this business is: Mr. Barrie White.

Allen-White Funeral Directors is the trading name of Allen-White Limited, Registered in England and Wales - Company Number: 3991478.

Allen-White Funeral Directors has no business or financial interest in a price comparison website that compares Funeral Director Services and/or Crematoria Services and their respective prices.

Allen-White Funeral Directors has not made any charitable donations to third parties or gratuity payments connected with the funeral sector in the last 12-months.

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Allen-White Limited is a member of the National Association of Funeral Directors (NAFD).

